



## Terms & Conditions

*Please read our Terms & Conditions prior to booking.*

### Lessons

- 🎵 All private lessons are conducted following the New South Wales Public School term calendar.
- 🎵 Tony Gardner teaches at Intuition Studios Meadowbank from Monday to Friday afternoons and Saturday mornings.
- 🎵 During school holidays, special group classes and workshops may operate. These are advertised on the website and on noticeboards at Intuition Studios, Meadowbank.
- 🎵 All Private Lessons are 30 minutes in duration (45 and 60 minute lessons by arrangement)
- 🎵 Ensemble Lessons are 45 minutes to 1 hour in duration (relevant to group size)
- 🎵 Early Childhood Programs are 45 minutes to 1 hour in duration (relevant to group size). These are conducted in the mornings.
- 🎵 Gazetted public holidays will be observed. If your regular class falls on a gazetted public holiday we will organize with you for a lesson on another day on the public holiday week or arrange a double lesson on another week.
- 🎵 Lessons may commence at any time during the term.
- 🎵 Timetables must be strictly adhered to at all times.
- 🎵 Tony Gardner and Intuition studios reserve the right to photograph, film and record student performances for educational purposes. All media is retained by Tony Gardner Tuition and will not be passed on or sold to a third party.
- 🎵 Lessons are either one-to-one or ensemble groups, subject to your booking request.

### Enrolments

- 🎵 An enrolment form must accompany all enrolments.
- 🎵 Forms may be given in person to Tony Gardner or on our online website or can be submitted by email to [tony@tonygardner.com.au](mailto:tony@tonygardner.com.au)
- 🎵 Scheduling of lessons will occur once paperwork & payment is received.
- 🎵 Please notify any change to your contact details (contact phone, address or email) to Tony immediately to ensure we can contact you should there be any last minute changes or emergencies.

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### Cancellation/ Rescheduling

- 🎵 24 hours notice is required if a student is unable to attend a lesson. If the required notice is not given, the lesson will be charged as per normal.
- 🎵 Please notify Tony of cancellations by text or phone 0412 686 814 (Note: Phone calls may not be answered immediately if Tony is in class). Text is the best option so there is no interruption to flow of lessons.
- 🎵 Sickness and/or injury must be notified to Tony by text or phone ASAP.
- 🎵 Makeup lessons are to be organised with Tony via text, phone or email and will be accommodated where possible. Depending on the circumstances, makeup lessons will be at the discretion of Tony Gardner Tuition.
- 🎵 Should Tony be unavailable for any reason, a replacement teacher may be assigned without notice ensuring continuity of study. If this is not possible, a makeup lesson will be organised.

### Schedule of Fees

- 🎵 All fees are invoiced for the number of weeks in the term or part thereof if a student is unable to attend the full term.
- 🎵 All fees are payable prior to the commencement of the first lesson.
- 🎵 Payments can be made via Cash, Cheque or Direct Deposit. Bank details will be included on your invoice.
- 🎵 Late payments will incur a surcharge of 2% per month.
- 🎵 Private music lessons cost \$35 per 30mins, \$52.50 per 45 mins and \$70.00 per hour (including GST).
- 🎵 For accounts not paid by the due date, Tony Gardner Tuition may suspend tuition until such accounts are finalised.
- 🎵 In the event of default on payment/s, action will be taken to recover the debt, and the client will incur all costs accrued including surcharges.

### Termination of Lessons

- 🎵 A two week notification of termination of studies is required or a cancellation fee/s will apply.

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### Medical conditions

- 🎵 Should the student have any form of illness or medical condition, then it is the responsibility of the student or parent/guardian to notify Tony in writing prior to commencement of lessons.
- 🎵 Should the student develop a medical condition after enrolment, then it is the responsibility of the student or parent/guardian to notify Tony in writing as soon as the medical condition is known.
- 🎵 The student or parent/guardian must also include a consent to Tony Gardner or his nominated representatives to release the student's medical details to any medical practitioner or emergency service officer in the event of an emergency.

### General conditions

- 🎵 The ethos of Tony Gardner Tuition is that the tuition be tailored for the student so they will be able to constantly progress. To achieve this, students are asked to commit to a habit of a small amount of practice every day to make sure the learning process is rewarding.
- 🎵 Remember once you have decided to learn a musical instrument you have committed yourself to regular practice.
- 🎵 We do not provide parking for students, parents or guardians
- 🎵 We do not take any responsibility for minors, siblings, friends or relatives of students who attend and wait in Intuition Studios for the student having music lessons.
- 🎵 Please parents keep your children away from the stage area as this is used for performance and presentations. There is often expensive equipment set up here and is not to be played with.